

Technical Skills Training

ISIS offers a variety of skills training:

- Onsite courses are held at ISIS
- Online courses are completed on your own time using a computer
- Offsite courses are held in locations around the city

These training courses will help you be better prepared to work in Canada. They will also make you more competitive in the Canadian job market. Your Employment Specialist can help you decide which training course is best for you. She/he can also give you more information about the dates, times and cost of these courses.

For work in healthcare and social services

STANDARD FIRST AID/CPR

Offered on-site and off-site

A two-day course

Day 1: First Aid

- Emergency scene management
- Shock, unconsciousness and fainting
- Choking (Adult)

Day 2: Cardiopulmonary Resuscitation (CPR)

Level C

- Child Resuscitation
- Infant Resuscitation
- Two-Rescuer CPR
- Bone and Joint Injuries
- Wound Care
- Eye Injuries
- Burns
- Emergency Childbirth and Miscarriage

ADVANCED FIRST AID/CPR

For healthcare professionals

Offered on-site

- Adult, Child, and Infant Resuscitation; including one- and two-Rescuer CPR, First Aid for Choking, and the proper use of barrier devices in resuscitation.
- Proper use of the Bag Valve Mask (BVM)
- Certification

MEDICAL TERMINOLOGY

For healthcare professionals

Offered online

- Basic Word Structure
- The Body Systems, such as:
 - Lymphatic System
 - Digestive System
 - Blood System
 - Endocrine System

VIOLENCE & CRISIS INTERVENTION - VCI

Offered on-site

A safe, non-harmful behavior management system designed to help professionals in the day- to-day management of potentially disruptive and assaultive people

- History of non-violent intervention
- Factors which lead to human violence
- Types of "acting out" behaviors
- Ways of de-escalating acting out behaviors using verbal and physical methods
- Identifying crisis development
- Identifying behavioral levels
- How to be supportive during a crisis
- Learning how to physically avoid injury, and how to use restraining techniques
- Critical Incident Stress Debriefing

TRANSPORTATION OF DANGEROUS GOODS – TDG

Offered online

Specialized for those aiming to work in the transportation industry

- Regulation and Training
- Classification of Dangerous Goods
- Safety Marks and Means of Containment
- Documentation
- Forbidden Goods, Exemptions and Special Provisions
- Immediate Reporting and ERAPs

For work in customer service and the hospitality sector

SUPERHOST

Offered on-site

One Day Workshop

- Face to face customer service
- Elevating service and hospitality standards
- Concentrating on communications, interpersonal skills, professionalism and pride
- Ensuring that for each service experience "the promise is delivered!"

FOOD HYGIENE/FOOD HANDLER

Offered off-site

An introduction for anyone who works in the food industry

- Food Service Illness & Injury
- Receiving and Storage of Foods
- Preparing & Serving Food
- Cleaning
- Recycling/Composting

For work in technical and trade fields

WORKPLACE HAZARDOUS MATERIALS INFORMATION SYSTEM - WHMIS

Offered on-site and online

How to safely handle, store and dispose of dangerous materials

- Introduction to WHMIS
- Product Labels
- Material Data Safety sheets
- Safety in the Workplace-Roles and
- Responsibilities
- Exemptions and Restrictions
- Applications

OCCUPATIONAL HEALTH & SAFETY OHS

Offered off-site

For every field of work

- Legislative requirements of the Act
- How to set up a committee
- How to conduct an effective committee
- How to organize a meeting agenda
- How to deal with complaints
- Group dynamics and communication process
- Introduction to Incident Investigation and Work Place Inspections
- Safety education and training

FIRE SAFETY

Offered on-site

Standard awareness training for the workplace

- Basic Workplace Fire Safety Awareness
- Fire Safety and Prevention
- Types and use of Fire Extinguishers
- Using a fire Extinguisher and Basic Fire Fighting Principles

Eligibility Criteria

Canadian Citizens born outside Canada
Permanent Resident
Protected Person

Registration

For more information or to register please contact your Employment Specialist, or

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Canada

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NOVA SCOTIA
NOUVELLE-ÉCOSSE

NOVA SCOTIA
NOUVELLE-ÉCOSSE
Office of Immigration
Office de l'immigration

Technical Skills Training

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