



The most important thing is learning the language.



King Wah Restaurant

When you enter King Wah Restaurant on Quinpool Road you may be greeted by a smiling, professional woman, confidently wearing the experience of customer service; you would not guess that Jun Liu arrived from China three short years ago.



It's no wonder Jun Liu knows customer service and speaks with a humble confidence, she operated a small restaurant in Shanghai before moving to Halifax. Jun Liu does not bat an eye when asked about her future plans. Her goals are evident on her face and in her every move. Without hesitation she speaks of her goal for serving "real" Chinese cuisine and her dream of expanding to a larger restaurant in Halifax.

After only two years in Halifax, Jun Liu took over a business location that had been a restaurant for twenty eight years. That's ambition! The foundation was in place from which to build her dream. She soon renovated to brand her own identity and atmosphere for former and future customers alike. Next, Jun Liu sought a chef from a Five Star Hotel in Shanghai and hired him to run her Quinpool Road kitchen. "We want to serve authentic Chinese dishes that are prepared fresh with less salt and fat than customary Canadian dishes."

"ISIS helped me a lot from the very beginning. I went to lots of workshops. They taught me all about starting a business in Canada, Canadian culture and Canadian laws and regulations for business. At ISIS they make me feel like I am never alone."

Though she now speaks eloquently, Jun Liu feels her biggest challenge was language. She wants to provide quality service and language and cultural knowledge is essential when working directly with customers.

"The most important thing is learning the language. .. And understand society; culture in Canada is not like the culture of your home country."